

**PROCTOR'S OFFICE
UNIVERSITY OF DELHI**

5.1.4 - The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

- Implementation of guidelines of statutory/regulatory bodies
- Organisation wide awareness and undertakings on policies with zero tolerance
- Mechanisms for submission of online/offline students' grievances
- Timely redressal of the grievances through appropriate committees

I. Grievance of students, teaching and non-teaching staff also taken up by the Proctor's Office.

II. The Proctor's Office adopts following steps for redressal of student grievances including ragging cases :

Steps 1 : Wide display of ragging compliant mechanism

Steps 2 : Received complaints from Anti-ragging Helpline and send it to the concerned department/college/institute/hostel for Action Taken Report.

Steps 3 : Inspect Action Taken Report of concerned department/college/institute/hostel and send it to the Anti-ragging Help Line


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